

Amendments to the Specification:

Please replace the paragraph beginning at page 4, line number 1 with the following amended paragraph:

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Web environment 8 includes one or more web servers 13 that provide interfaces for communicating with client devices 4 via network 6. In one configuration, web servers [[14 ]] 13 execute web server software, such as Internet Information Server™ from Microsoft Corporation, of Redmond, Washington. In another configuration, web servers 26 execute Websphere Application Server™ on a Domino™ Server from International Business Machines Corporation (IBM) of Armonk, New York. Web servers 13 provide an environment for interacting with users according to software modules 14, which can include Java scripts, Java Applets, Active Server Pages, web pages written in hypertext markup language (HTML) or dynamic HTML, Active X modules, and other suitable modules for configuring web servers [[14]] 13 .

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